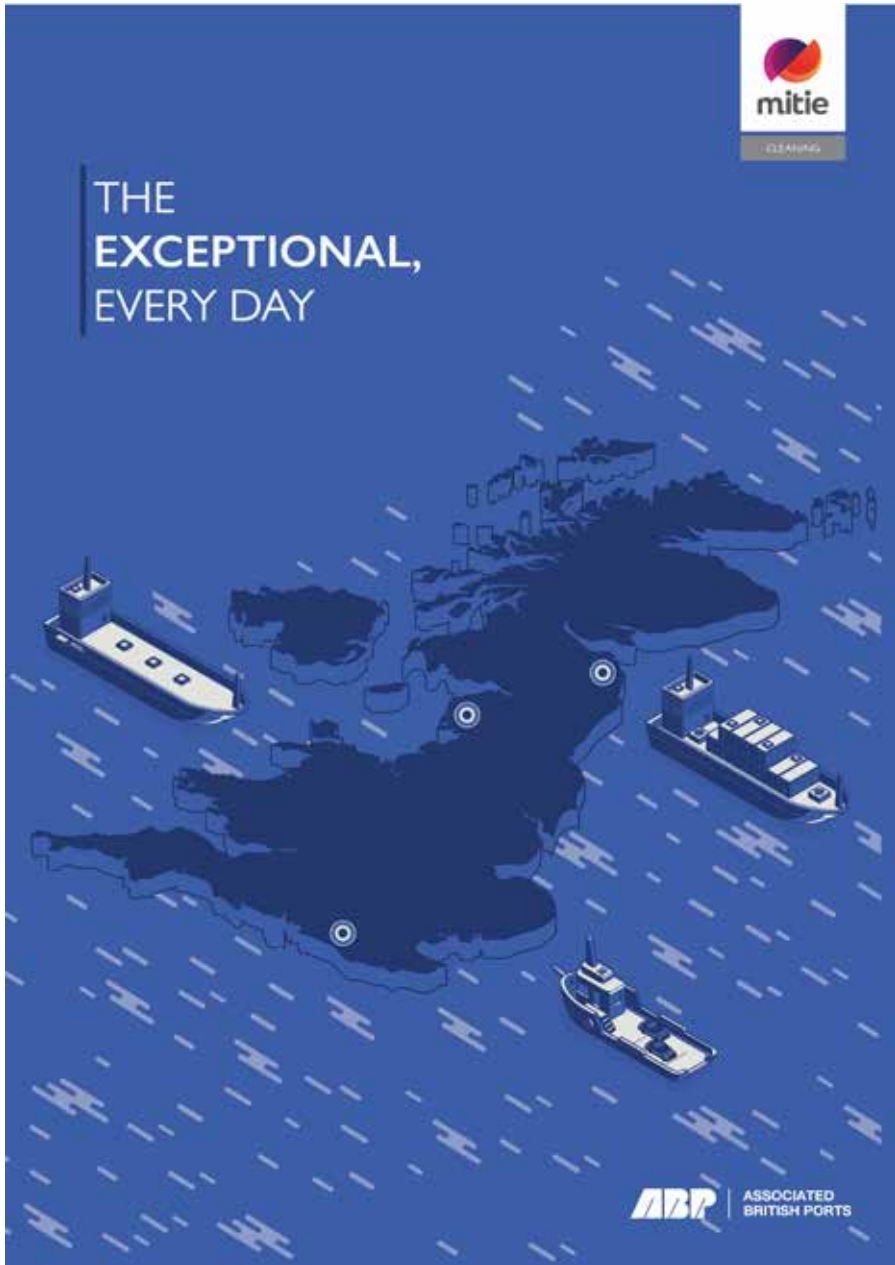


CHANDNI PANKHANIA

Creative Designer
Portfolio

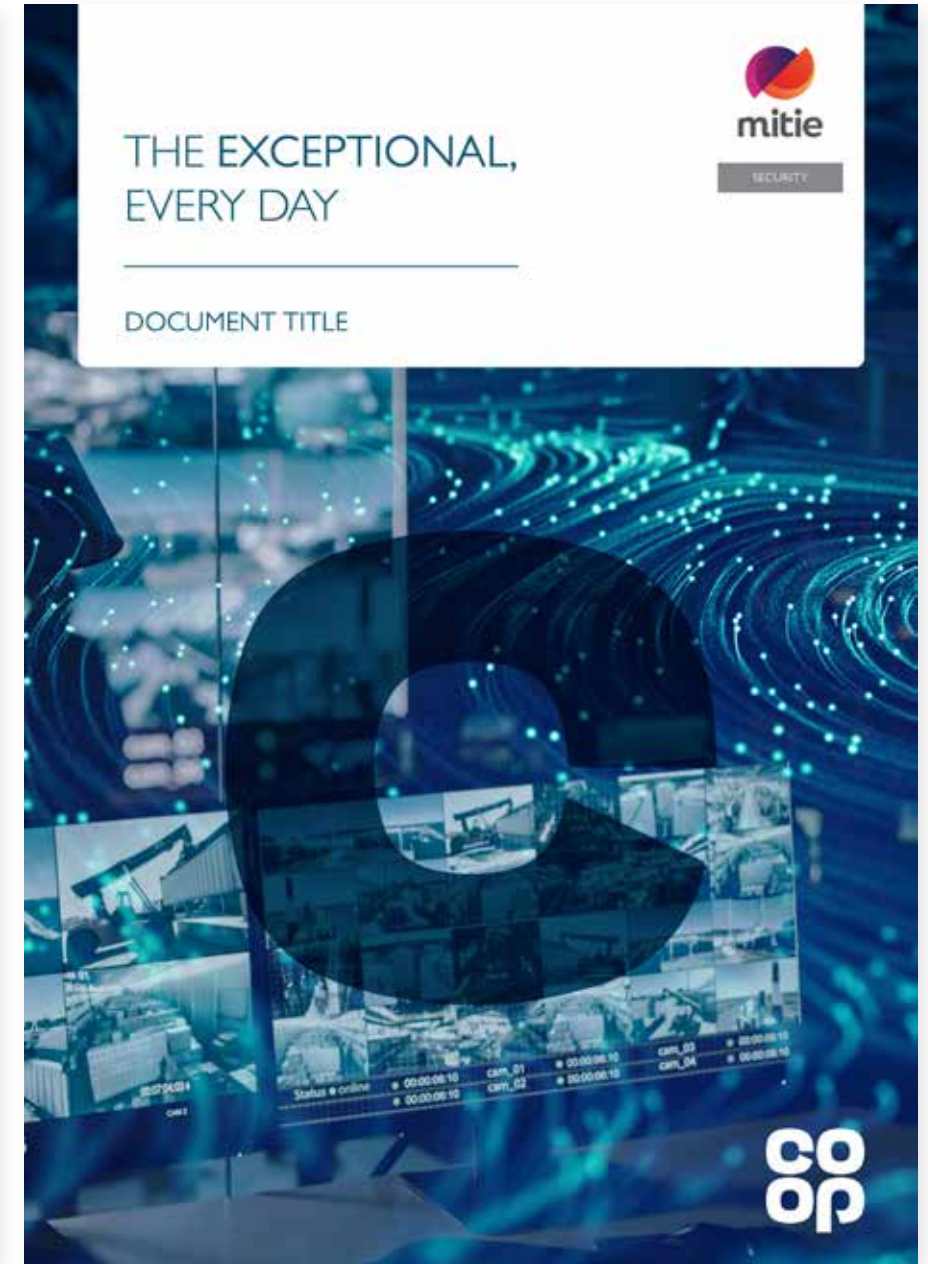
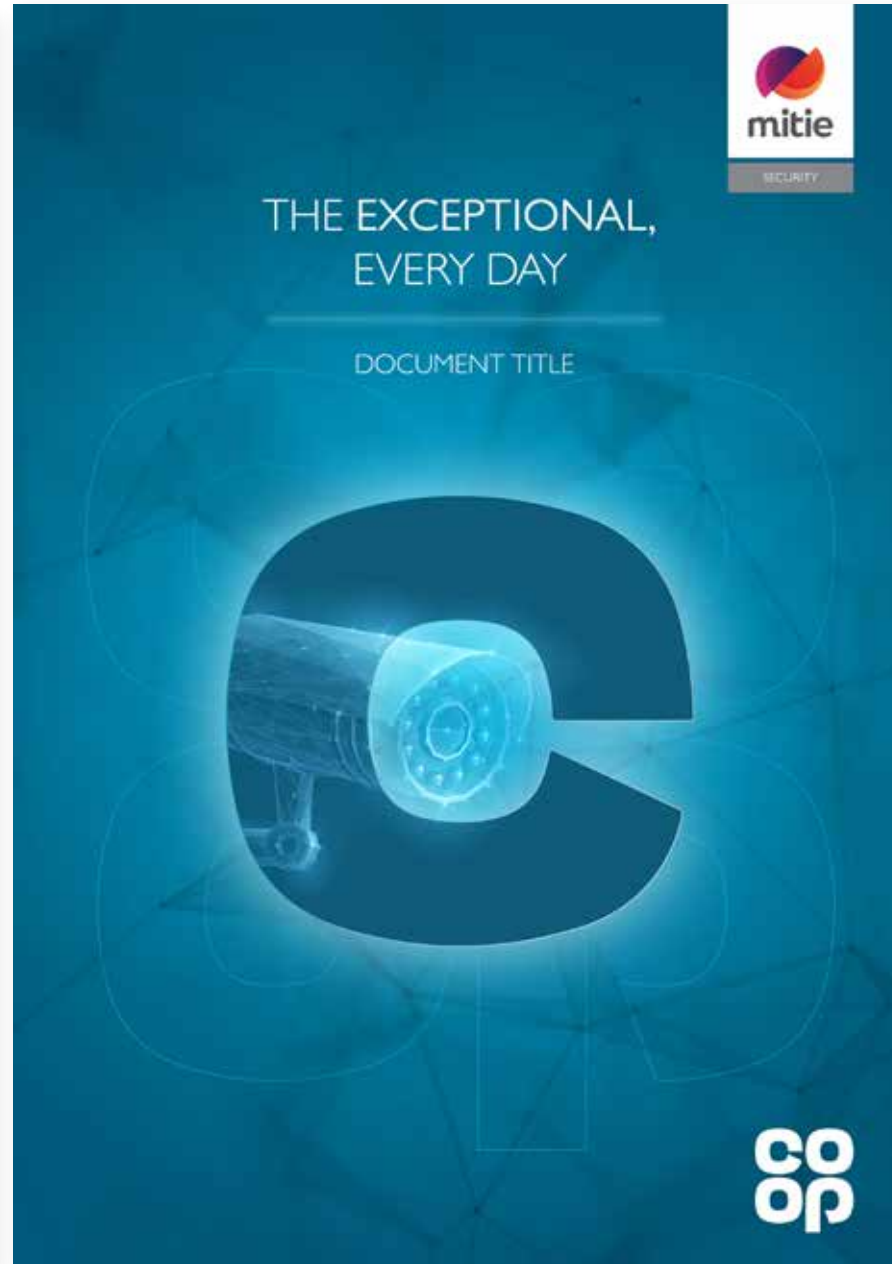
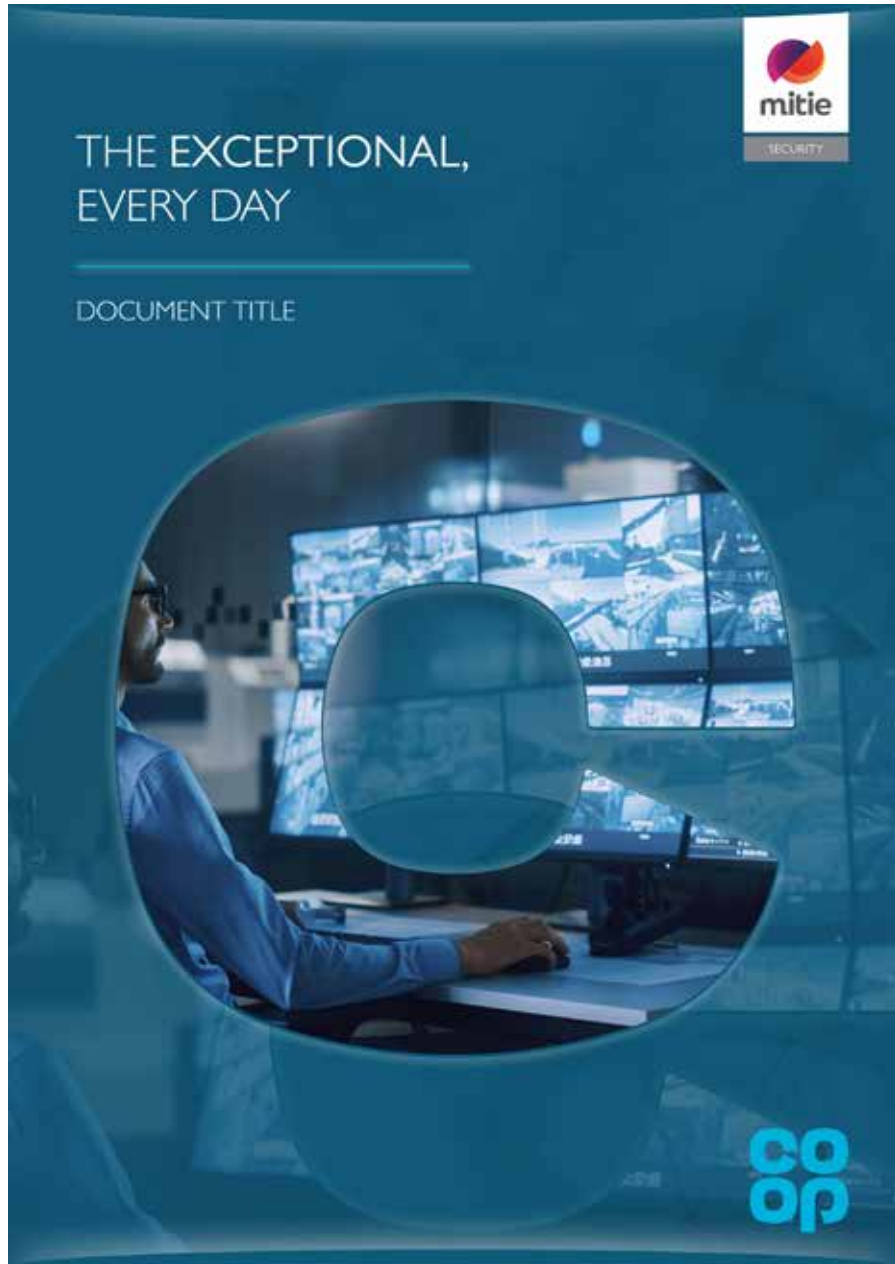
MITIE - BIDS & PROPOSALS

A showcase of bids and proposal template designs.



Mitie Cleaning - Associated British Ports

Cover design options for ABP cleaning tender



Mitie Security - Coop

Using different elements, textures, compositions and techniques, I had created a range of cover design options for this Coop cleaning tender.

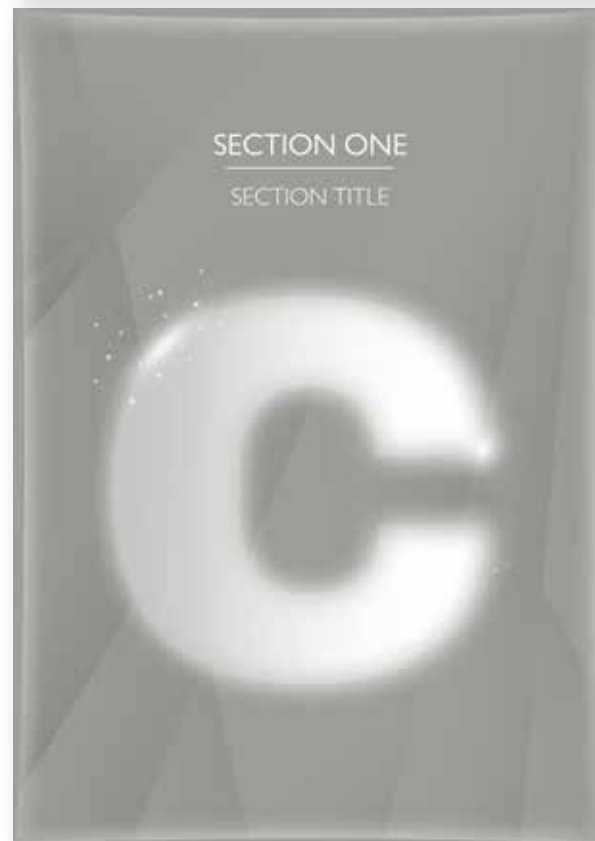
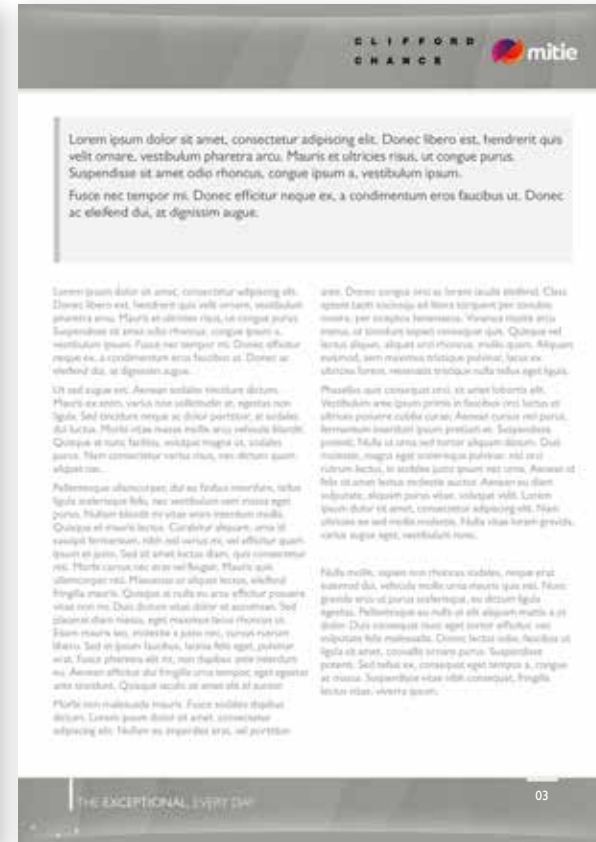


Initial design



Mitie Security - Belfast City Airport

With the initial design looking more like a Hollywood poster the more we looked at it, I turned to a more subtle approach.



Mitie Cleaning - Clifford Chance

The research process for this tender design was a tough one as the clients website had generic images and no such elements to bounce off, but here is a couple of cover designs and the final tender design.

Orion

Orion PRM Manager provides reporting tools and the ability to apply search filters to perform custom data queries, enabling the transformation of data into operational intelligence.

Resulting data can be exported or viewed through the Orion platform itself and will also be linked through to Metria providing one platform for all systems and data. Utilising the Orion system will allow for Mitie to report system performance based on all of the following areas for LCY:



- 01 How longer did other Non-hokeyd passengers wait?
 - 02 How long did other WCHMs wait when arriving with OTHER airlines?
 - 03 How does December compare with other months (is this an anomaly for the airport)?
 - 04 Were SLAs for Pre-Booked passengers met during the same period?
 - 05 How does December 2020 compare to December 2019? Has there been improvement?
- The introduction of this software will allow Mitie to accurately track PRM movements across the airport. We will further be able to utilise this current, future and historic data to allow the Mitie PRM to utilise a dynamic routing system and therefore resource the teams accordingly. This will mean the right people will be in the right place at the right time.
- To support this proposal, we have included information pertaining to the Orion software. As part of the extension, we will arrange for a trial to be carried out across the airport. Should LCY want to proceed with this, we will cover the installation costs over an agreed contract term.
- Fresh approach to recruitment**
- It would be fair to say that Mitie have previously faced some recruitment challenges. This is fast becoming an industry-wide issue with the average pay across the UK increasing by 4.6%, combined with an increased cost of living - 1.25% NI impact, 6% increase on the cost of groceries and a 44% increase in energy charges. On top of this, to maintain resource levels during peak periods, we have had to increase the number of FTOs working across the contract. This causes challenges around the number of hours that we can provide to our colleagues, namely in peak periods where additional hours and staffing is reduced to 2 to 3-hour shifts.
- It is now more important than ever that we are paying our staff sympathetically. Whilst our proposal we have provided increased pay rates and hours to service the contract effectively.

Whilst this will see a general increase in costs, it will enable us to recruit and retain the required calibre of agent, rather than apply a 4.6% flat increase we believe that a 3.2% increase across the board will suffice and allow for Mitie to recruit, retain and deliver all service required whilst supporting the retention of the teams employed.

Social value and sustainability support

In addition to LCY, Mitie are committed to providing the safety and wellbeing of the communities in which we operate. We understand that this is important to you and have outlined how we will support your sustainability and social value plans over the next 12 months.

<p>LCY GOAL</p> <p>Creating job opportunities for East Londoners</p>	<p>MITIE'S SUPPORT</p> <p>Over the next 12 months, we will leverage our position as the largest facilities management in the UK to support employment for East Londoners. We will engage with our wider business and apply the airport with an updated list of vacancies on a monthly basis. This can then be shared with the local community through the airport's existing employee base.</p> <p>On top of this, we will support LCY at the following events by arranging for a 'green fair' type stand to be available:</p> <ul style="list-style-type: none"> STEM in aviation Community fund Women in aviation
<p>90% of journeys by DLR, walking, cycling and other sustainable transport modes by 2041</p>	<p>Currently, 70% of Mitie's staff working at LCY get to work via public transport. We will encourage our teams to utilise public transport where possible (considering out of hours shift patterns). Additionally, we will ensure that all company vehicles available to our staff are electric and will support LCY with the supply of electric vehicles and infrastructure across the airport.</p>
<p>Reducing emissions to net zero by 2050</p>	<p>Mitie will utilise our 'Plan Zero' experts to carry out a full review of the airport and identify some 'quick win' areas of efficiency. This will include further detail around:</p> <ul style="list-style-type: none"> Decarbonisation of buildings Implementation of smart building technology Waste review to identify any potential to increase recycling rates.

AVIATION CAPABILITY

MANCHESTER AIRPORT
Case Study

CLIENT BACKGROUND

Manchester Airport Group (MAG) owns and operates three UK airports: Manchester, London Stansted and East Midlands Airport. Manchester Airport has over 30 million passengers passing through them each year. They also handle over 670,000 tonnes of air freight and employ over 46,000 people. The airport boasts four terminals: Terminal One, Terminal Two East, Terminal Two West and Terminal Three. There is also a goods terminal and two runways which are over 3,000m in length.

The airport covers an area of 540 hectares (1,400 acres). It is the third busiest airport in the UK in terms of passenger numbers and the largest airport outside of the South East, handling more international flights than other UK regional airports.

CONTRACTED SERVICES PROVIDED

We began our relationship in a partner of Manchester Airport in 2008, delivering Waste services. In 2016, this became a multi-services contract with an approximate turnover of £10m (BIM Cleaning and Air Engineering).

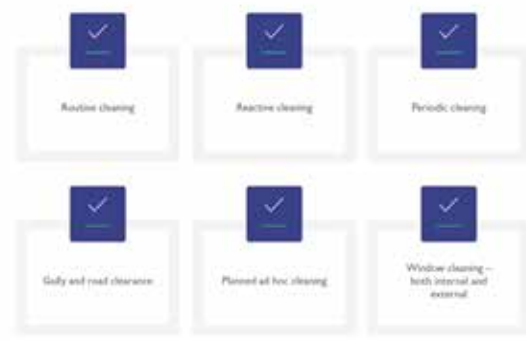
Mitie now delivers a combination of services at Manchester Airport including:

- Cleaning of all property in the airport perimeter including all terminals
- Pest control
- Water greening
- Snow clearance of roads
- Waste management
- Foreign Object Damage (FOD) clearance

EXPERIENCE IN DELIVERING A 24/7/365 CLEANING SERVICE ACROSS MULTIPLE LOCATIONS.

Mitie works with Manchester Airport to flexibly deliver a consistently high-quality cleaning service solution, 24/7/365.

We self-deliver all cleaning services across the airport's site, which allows us to maintain and improve consistency levels and drive efficiencies to deliver savings and value. Our cleaning service covers several locations, including Terminal 1-3, Terminal 2x, which is an extension to Terminal 2 but classed as a separate terminal due to size and capacity. We carry out comprehensive cleaning of the front of house areas, rear areas which include the buildings occupied by airlines who are customers of the airport such as 3-airport and DHL, corporate offices, motor transport stores and car parks.



Mitie currently employs 240 full-time cleaners to meet the service requirements, operating over 3 shifts: 06:00 - 14:00, 14:00 - 22:00 and 22:00 to 04:00, four days on and four days off, giving the airport 24/7 cleaning coverage. Mitie rotates the cleaning teams every quarter to ensure each cleaner has a comprehensive understanding of the importance their role plays in the overall delivery of services. This also reduced the likelihood of cleaners conducting monotonous tasks, increasing motivation and reducing the risk of developing any musculoskeletal issues.

EXPERIENCE IN DELIVERING A PLANNED AND REACTIVE PEST CONTROL SERVICE

Mitie utilises our service partner Rentokil Initial to provide planned and reactive pest control services, which include rodent prevention, pigeon proofing, insect traps and eradication of other pests such as bees.

A planned preventative regime has been implemented at all terminals, corporate buildings, car parks and front of house areas to ensure that pest levels are managed to a reasonable level.

Manchester Airport was first built in 1938, and the organisation still utilises some of its original buildings to this date. Due to the building's age, there is significant importance in managing pest issues across the portfolio. Pigeon proofing is checked monthly, while pest control around escalators and travellers is carefully planned with airport stakeholders to ensure that the cleaning of and setting traps have minimal impact on the customer journey.

Any reactive works occur once approval has been given from the airport's local sign-off description of the works to be carried out and the cost. Once works have been conducted, a report is sent to the airport's stakeholders.

Through our electronic Management Information System (Mavis) to confirm that this is the case.

EXPERIENCE IN THE USE OF A E-AUDIT SYSTEM, AGAINST A STRINGENT AUDITING MATRIX

It is imperative that Mitie has a robust, site-level quality management system to meet Manchester Airport's stringent standards. This includes routine and ad-hoc audits, timely reporting and appropriate mechanisms in place to rectify underperformance, all of which is underpinned by our cleaning auditing tool, QAudit.

QAudit is a flexible web-based tool that can be used on any smart device. Mitie conducts several audits of all areas weekly, and a formal client audit takes place bi-monthly, which is linked to KPIs. These KPIs have a 90% pass rate, as agreed with Manchester Airport, and we are proud to be consistently operating at 94% on average against our set KPIs.

EXPERIENCE IN THE PROVISION OF WASTE REMOVAL AND TRANSFER

We support Manchester Airport in achieving environmental goals, including the introduction of an optimum recycling practice to achieve zero waste to landfill. We analyse waste data from site and perform audits to understand practices and suggest recommendations for improvement.

OUR WASTE MANAGEMENT SCOPE OF WORKS INCLUDES:

- General Waste
- Clinical Waste
- Category 1 refuse waste
- Foreign Object Debris (FOD) clearance
- Plastic and cardboard handling

Our cleaning team work as 'one team' with our waste services line staff to deliver internal and external bin waste to a central refuge area. Whilst this is collected via vehicles operated by Mitie to the waste yard, where the waste is segregated - appropriately into compactors for transport offsite.

100% waste revenue from cardboard and paper is passed back to Manchester Airport.

Our waste team work in partnership with the airport to form a sustainable waste management programme focused on introducing innovative methods that bring additional environmental benefits to site. The first improvement introduced was related to waste collection.

Firstly, local suppliers were sourced to provide the services. Not only did this bring economic benefits through reduced vehicle journeys, but it also resulted in an overall decrease in the associated carbon emissions. Furthermore, we were able to continue collections of individual waste streams into single loads to optimise vehicle journeys further.

Secondly, further opportunities in terms of potential revenue were developed. We advanced the practice on-site to ensure most recyclable materials, including card and paper, are banded so that maximum revenue could be achieved. Over £65,000 in savings have been realised from Mitie's innovation on cardboard management alone.

A large amount of waste consisted of international catering waste, which was being sent to landfill. We worked with our compliance department to understand the governing legislation and processes required. From this, we were able to develop a disposal plan that would provide further environmental benefits and substantial cost savings.

Proposals to build an onsite mini material recycling facility to segregate the international catering waste into clear recyclable materials and general waste are under consideration. This will be done by optimising waste operators' practice on-site to segregate the international catering waste into clean and dirty waste. Internal recycling schemes have been developed in public areas to work alongside this initiative, with the gradual removal of general waste bins.



EAST MIDLANDS AIRPORT
Case Study

Mitie has been delivering a range of services to East Midlands Airport (EMA), part of the Manchester Airport Group, since 2016. The airport campus is made up of several buildings - the terminal itself, 9 EMA corporate office buildings and a cargo building - all located within a two-mile radius. There are over 8,000 EMA employees working across the site and enabling the airport's extensive customer and freight services to keep running smoothly 24/7.

With over 4 million passengers traveling via EMA each year - and over 300,000 tonnes of pure freight managed - the airport must be able to rely on a consistently high standard of hygiene and presentation across its site. Mitie is proud to have delivered this over the past five years - our range of cleaning, maintenance, pest control and waste services play a vital role in maintaining the high standards that the prestigious regional airport expects.

HIGH STANDARD CLEANING SERVICES DELIVERED 24/7

With a team of 17 full-time cleaners dedicated to the EMA site, we have ensured our ability to reflect the busy 24/7 nature of services at the airport and deliver cleaning around the clock. Using a 12-hour shift pattern model (06:00 to 18:00 and 18:00 to 06:00), Mitie staff are available always to provide routine and reactive cleaning. Typically, our team is split based on 7 cleaners dedicated to the terminal and the remaining 10 cleaners across the external buildings, including the corporate offices and cargo building.

All cleaning operatives are supervised by a duty manager and terminal manager, who similarly work on 24/7 shift patterns. This means that EMA is always assured of our staff's supervision and that their high standards are being delivered and maintained.

Alongside routine and reactive cleaning, our EMA team also carries out periodic cleaning throughout the year working to a schedule agreed with EMA staff. We also carry out ad-hoc cleaning as requested, for example, high-level cleaning or preparation for VIP visits. Window cleaning, both internal and external at all buildings and car parks, is another vital part of our service and support the airport in maintaining the excellent first impressions it gives to all visitors to its site.

PLANNED AND REACTIVE PEST CONTROL SERVICES

Our partnership with Rentokil Initial, Mitie delivers both planned and reactive pest control services across the EMA site. This includes planned placing of rodent traps, pigeon-proofing the buildings and placing insect traps where required. These are conducted monthly through mobile pest operatives.

Reactive pest control services, for example, dealing with an ant infestation, are delivered at the request of EMA. Rentokil's pest control team visits the EMA site's affected area to understand the issue before preparing a description of works and quotation, which is submitted electronically to EMA stakeholders for their review and approval. Once this is in place, we undertake to complete all reactive works within a 24-hour period - meeting and exceeding the KPI in place for their area of services.

USING E-AUDIT SYSTEMS TO ENSURE STANDARDS ARE MET

We have worked closely with EMA to establish a robust site-level quality management approach that meets their required standards. This includes carrying out weekly internal audits of our services and bi-weekly KPI audits against the range of KPIs that have been developed for the contract. To ensure that these are transparent and give a true reflection of our services, EMA specifies the areas they would like targeted for audit; this is not within our management team's control.

To carry out audits and report on service standards, we have embedded the use of Q-Audit at EMA. This is a flexible, web-based tool that can be used on any smart device. It contains a dashboard of contract information, including (in real-time) all the relevant data to measure KPIs associated with service delivery at EMA. Our quality audits are tailored to EMA's service specification and KPIs, with data entered directly into the Q-Audit system - meaning real-time information sharing between our management team and EMA stakeholders.

We use the audit results data to generate a range of reports and establish trends in our performance, meaning we can share best practice and quickly identify any compliance issues - which are then addressed via service development plans.

WE HAVE AGREED ON A BENCHMARK OF 90% KPI ACHIEVEMENT WITH EMA FOR OUR SERVICES. HOWEVER, WE ARE VERY PROUD TO CONSISTENTLY REPORT AN AVERAGE KPI RATING OF 94%, EXCEEDING OUR CONTRACTUAL OBLIGATIONS AND UNDERSCORING MITIE'S COMMITMENT TO DELIVERING "THE EXCEPTIONAL, EVERY DAY".

KEEPING EMA WASTE-FREE: REMOVING AND TRANSFERRING WASTE

The removal and transfer of waste on the EMA site is an integral part of our services. We support EMA to meet their key performance indicators around environmental sustainability (including diversion of waste from landfill).

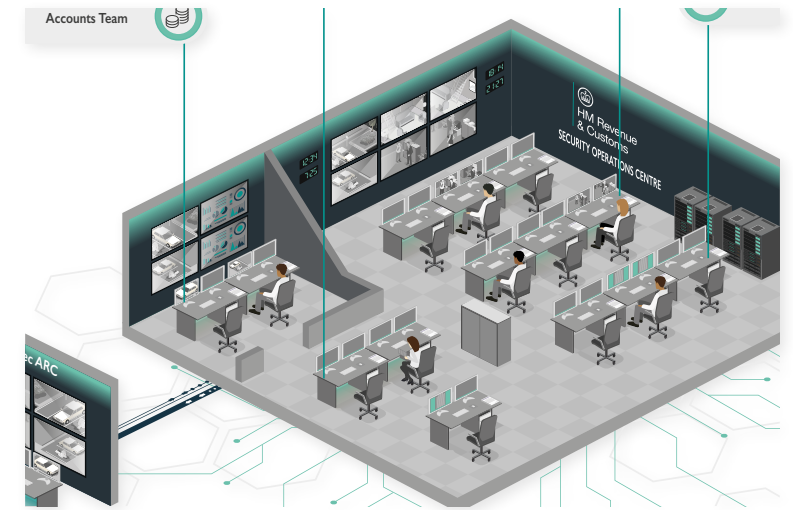
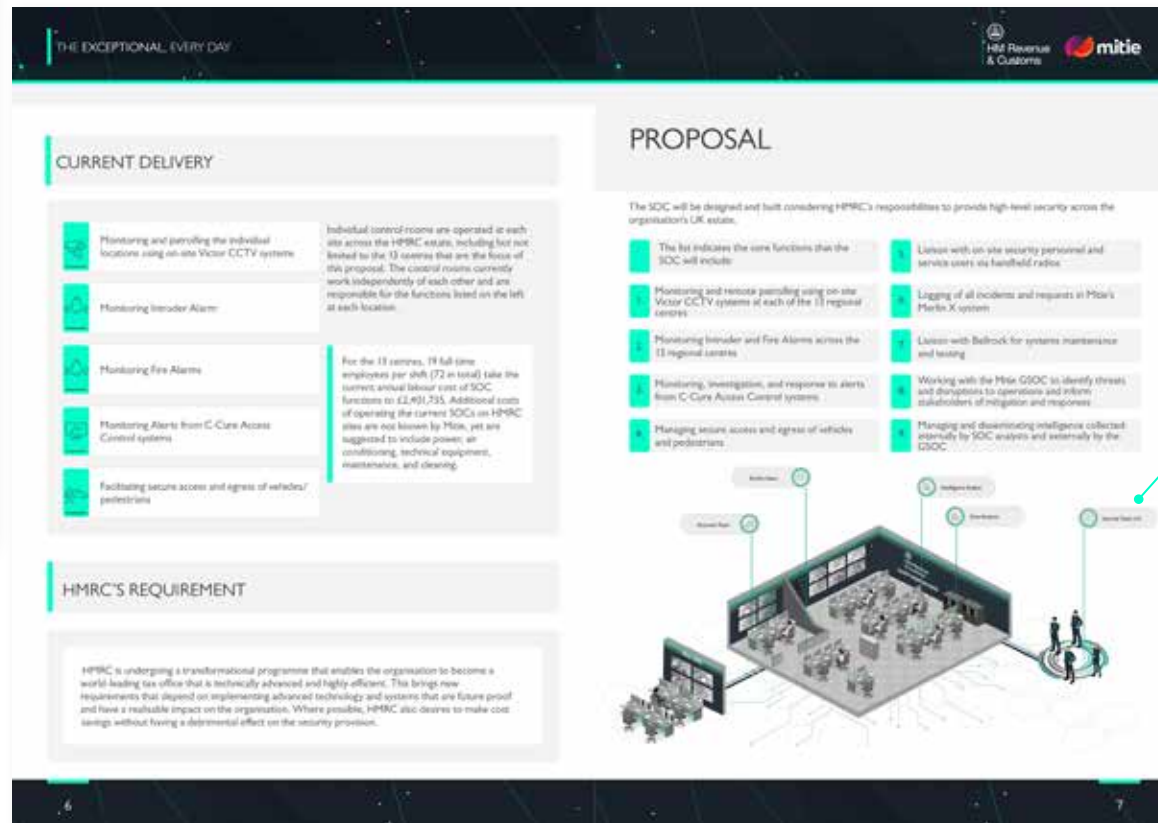
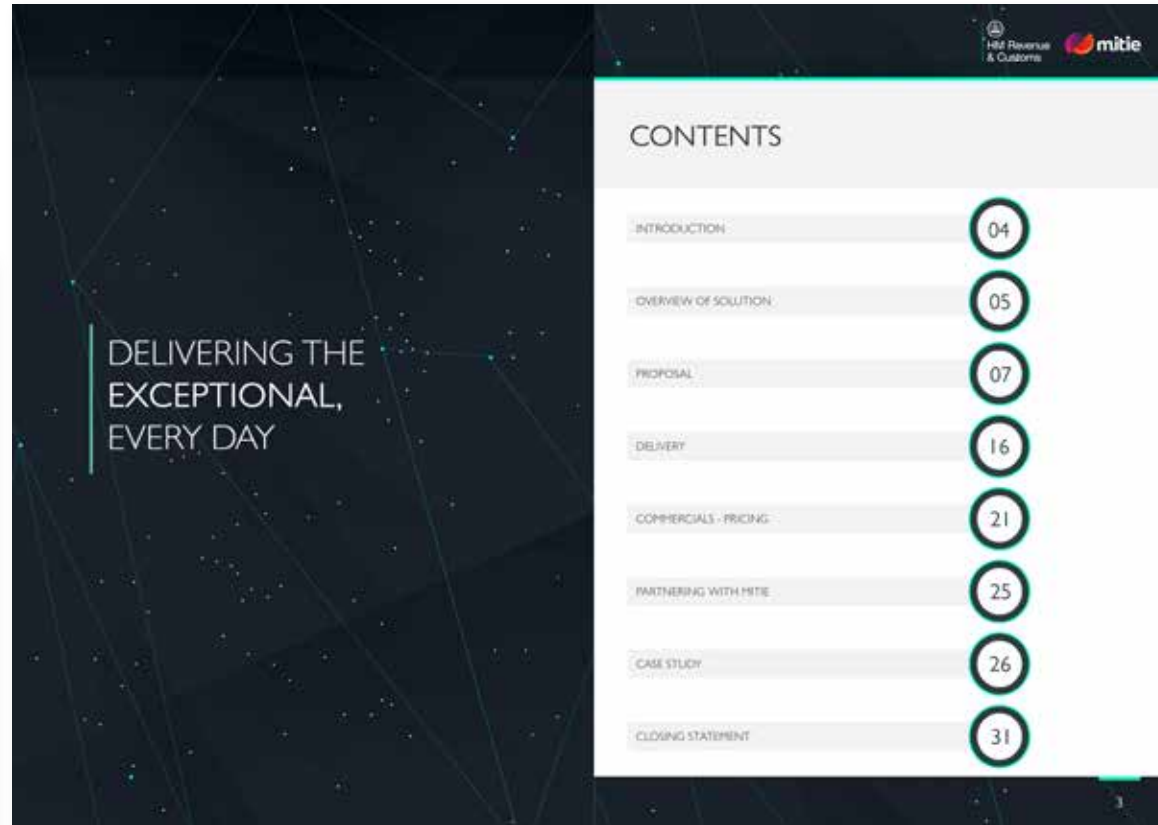
Waste removal is a core part of our routine cleaning regime. Our teams remove clinical waste, Category 1 refuse waste, and general waste from across the EMA buildings - using appropriate PPE and disposal measures to maintain their safety. Waste bins are collected when they reach 75% capacity via our cleaning teams and taken to a central refuse yard as an external part of our site KPIs and are critical for maintaining appearance and hygiene across the site.

Any waste revenue generated via collection and disposal of cardboard for recycling is given back to EMA, demonstrating both our commitment to a partnership approach and our support of an environmentally sustainable approach to waste disposal.



Mitie - London City Airport

A few days within the business I had been asked to pick up design work up for this proposal.



Mitie SOC - Security Operations Centre

A proposal designed for HMRC, covering infographics, and isometrics.



mitie
CLEANING

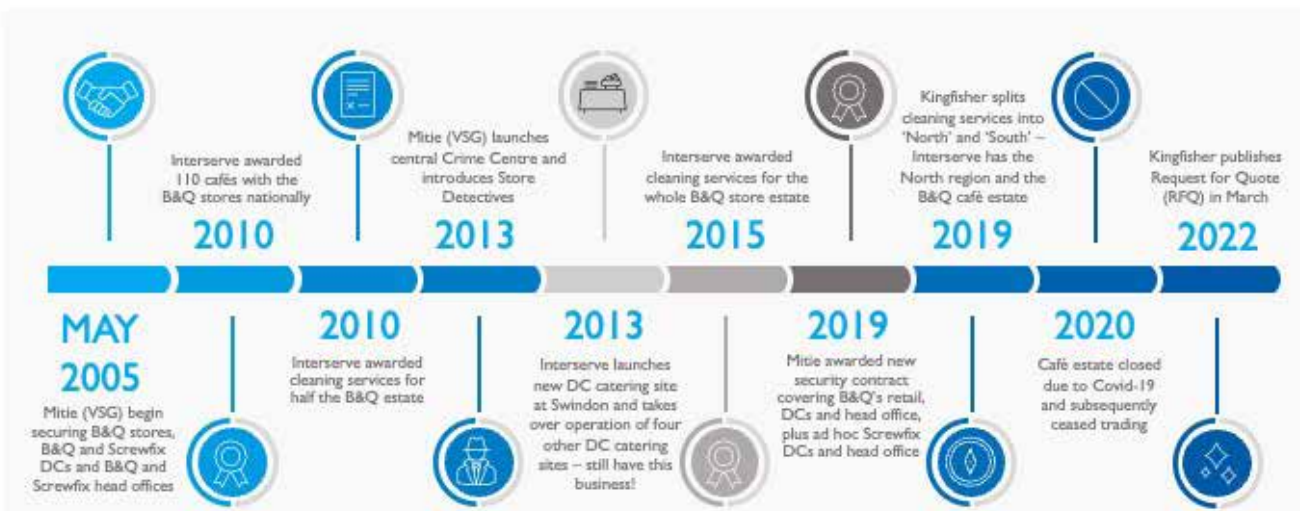
DELIVERING THE EXCEPTIONAL, EVERY DAY

Technical Meeting
28 April 2022

B&Q SCREWFIX Kingfisher

Kingfisher mitie | CLEANING

OUR JOURNEY WITH KINGFISHER



- 2005 (MAY):** Mitie (VSG) begin securing B&Q stores, B&Q and Screwfix DCs and B&Q and Screwfix head offices.
- 2010:** Interserve awarded cleaning services for half the B&Q estate.
- 2010:** Interserve awarded 110 cafes with the B&Q stores nationally.
- 2013:** Mitie (VSG) launches central Crime Centre and introduces Store Detectives.
- 2013:** Interserve launches new DC catering site at Swindon and takes over operation of four other DC catering sites – still have this business!
- 2015:** Interserve awarded cleaning services for the whole B&Q store estate.
- 2019:** Mitie awarded new security contract covering B&Q's retail, DCs and head office, plus ad hoc Screwfix DCs and head office.
- 2019:** Kingfisher splits cleaning services into 'North' and 'South' – Interserve has the North region and the B&Q cafe estate.
- 2020:** Cafe estate closed due to Covid-19 and subsequently ceased trading.
- 2022:** Kingfisher publishes Request for Quote (RFQ) in March.


THE EXCEPTIONAL, EVERY DAY

SCREWFIX STORES

Kingfisher mitie | CLEANING

EQUIPMENT	NO.
Tub Vacs	803
Mopping system	803

Providing data and consistency through the Service Optimisation Team



ROMS, SSMs, Supervisors

- Quality Management** through engaged SSMs
- Attendance reports** provided to each Branch Manager and Area Manager
- InTouch** time and attendance system tracking staff attendance
- Refresher training** to ensure all cleaning operatives understand colour coding and dosing
- Cleaning schedules** which are clear and concise providing branch managers with clear review documents
- Quarterly cleaning audits** with associated action plans for failing stores
- Ability to mobile new stores quickly** having delivered hundreds of covid sites within 5 days notice

THE EXCEPTIONAL, EVERY DAY



Mitie - Kingfisher [B&Q - ScrewFix]

A bid template designed along with timelines and isometrics.

B&Q HEAD OFFICE (EASTLEIGH)

ROLE	NO.	HRS. P/W
Cleaning Manager	1	40
Working Supervisor	2	40
Cleaning Operative	10	200
Janitor	4	160
Cleaning Operative	1	12.5
Janitor (Waste)	2	5

EQUIPMENT	NO.
Tub Vacuum	6
Backpack Vacuum	4
Scrubber Dryer	2
Buffer	1
Carpet Cleaner	1



Caroline Lewis
Service Support Manager

Audits completed weekly by Cleaning Manager and monthly by Caroline Lewis

Use of **BICSc Compound Productivity Rates**

Introduce **footfall sensors** to align washroom cleaning to demand

Trialling **robotics technology** to increase productivity

Launch **BioHygiene** range of ready-to-use eco-friendly products

Bin The Bag solution removes all single use plastic bin liners

'**One Team**' alignment for all 'soft' FM services



SCREWFIX HEAD OFFICE (YEOVIL)

ROLE	NO.	HRS. P/W
Cleaning Manager	1	40
Janitor	1	40
Working Supervisor	1	32.5
Cleaning Operative	2	75
Cleaning Operative	2	65
Weekend Janitor	1	16

EQUIPMENT	NO.
Tub Vacuum	4
Backpack Vacuum	2
Buffer	2
Ice Scrub 35 G	1
Carpet Cleaner	1



Gary Fitzgerald
Service Support Manager

Audits completed weekly by Cleaning Manager and monthly by Caroline Lewis

Use of **BICSc Compound Productivity Rates**

Introduce **footfall sensors** to align washroom cleaning to demand

Trialling **robotics technology** to increase productivity

Launch **BioHygiene** range of ready-to-use eco-friendly products

Bin The Bag solution removes all single use plastic bin liners

'**One Team**' alignment for all 'soft' FM services






 BUSINESS SERVICES

DELIVERING
 THE EXCEPTIONAL, EVERY DAY

MITIE BUSINESS SERVICES



BENEFITS FOR MITIE EMPLOYEES

600 Employees on Apprenticeships



PEOPLE HUB
24/7 access to manage all employee requests or queries



COVID-19 SUPPORT

Extra days holiday

Life Insurance

Online GP Service

Employee Mitie Shares given annually

SUPPORTING AN INCLUSIVE AGENDA: MITIE'S EMPLOYEE NETWORKS











THE EXCEPTIONAL, EVERY DAY

10

90 DAY REVIEW – PROGRAMME LEAD




1

MONTH ONE

- Go-Live progress check
- Service standards audits and mystery 'shopper'
- Pay and benefits staff check-in
- Recruitment progress as required
- HSE audits

2

MONTH TWO

- FI FM / Mitie touchpoint call
- Service standards development
- Development and training plans

3

90 DAY REVIEW AND YEAR 1 PLANNING PRESENTATION

Looking Back: Overview of first 90-days progress.

Looking Forward: Team and contract development plans for the year ahead to develop optimum bundled delivery

Roadmap for the next 12-months:

1. Cleaning automation and efficiencies
2. Security efficiencies and service enhancement
3. Energy, sustainability and social value workshops
4. Mobile response and void property security introduction
5. SOC development workshop and F&S systems maintenance

-  One Team ethos
-  Clear progression path
-  Demand led service
-  Savings through innovation
-  Dual trained operatives
-  Guest Experience Programme
-  Social Value and Sustainability Strategy
-  Autonomous cleaning

THE EXCEPTIONAL, EVERY DAY

16

Mitie Business Services - FI Real Estate Management

A bid designed and formatted.

MITIE - MARKETING

A showcase of marketing material.



Mitie - Pullout booklet



mitie | SECURITY

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1 Securing London



mitie | SECURITY

DELIVERING THE EXCEPTIONAL IN LONDON

As the capital of England, and largest city in the country, London and its businesses face significant risks and threats every day. It is imperative that businesses stay on the front foot to protect their people, assets and environments, but to do so effectively, partnering with specialist security providers is a necessity.

As threats to businesses modernise, remaining proactive is getting progressively more challenging. However, taking a scientific approach to security through the implementation of actionable intelligence, innovative technology and

exceptional people and expertise, Mitie can help businesses in London remain one step ahead.

Securing key diverse sites across the capital, including Bank of England, Regent Street and Westfield, and across the public sector including HMRC and NHS Property Services. Working in collaboration with industry leaders such as the Police and City Security Council among others, Mitie are uniquely positioned to deliver holistic security solutions to customers in London, as visitors and commuters begin to return in earnest to the Capital.

Mitie Security - Securing London Brochure



Mitie Security - Northampton

Wall graphics created to promote Mitie Security



Mitie - Solar & Storage Live Stand

Large scale stand design for an exhibition promoting Mitie Plan Zero.

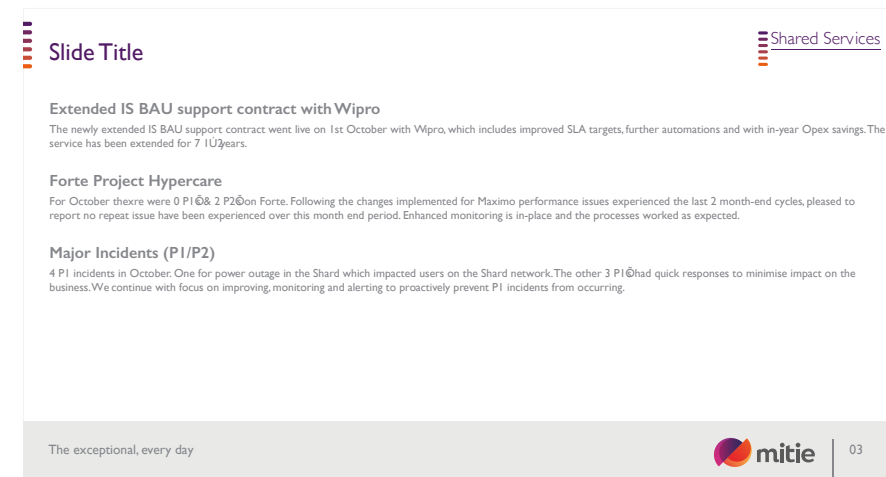
Logo



Overall look



Power Point Deck Design



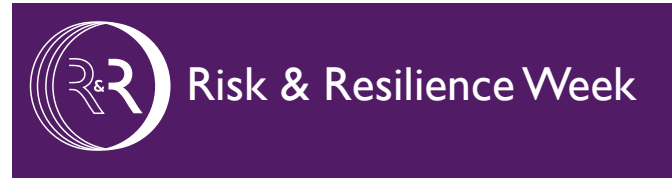
HubSpot Banner



Mitie - Shared Services

A look and feel created for Shared Services to use across their marketing collateral

Logo



Elements used for Brand Identity



A2 Poster - to hold up



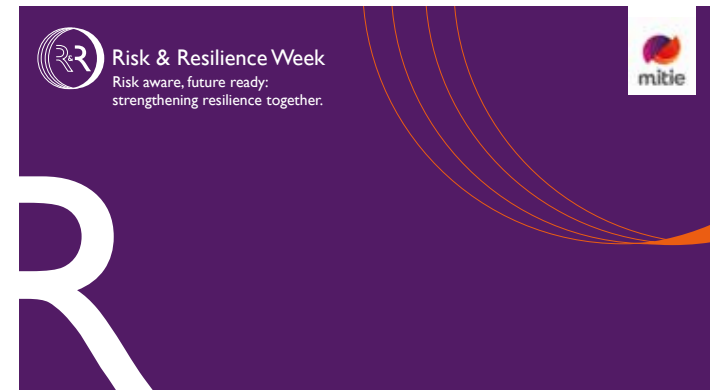
A2 Poster - to hold up



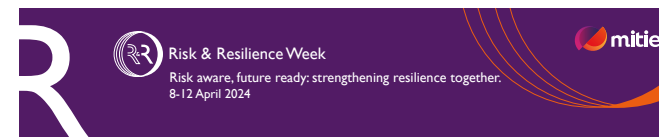
A5 Week Schedule - internally sent



Teams Background



Email Banner

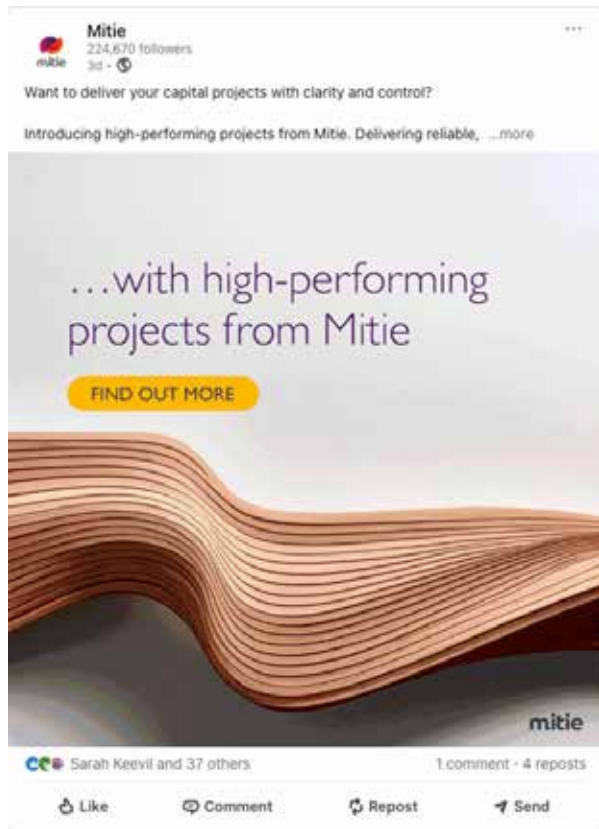


Mitie - Risk & Resilience Week Campaign

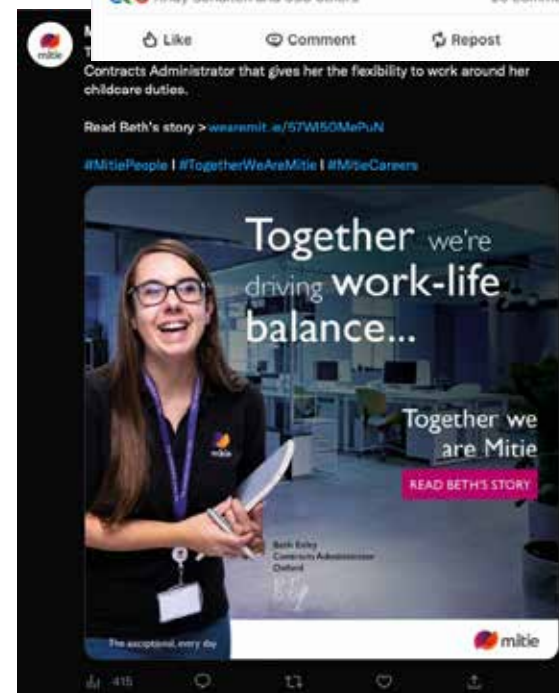
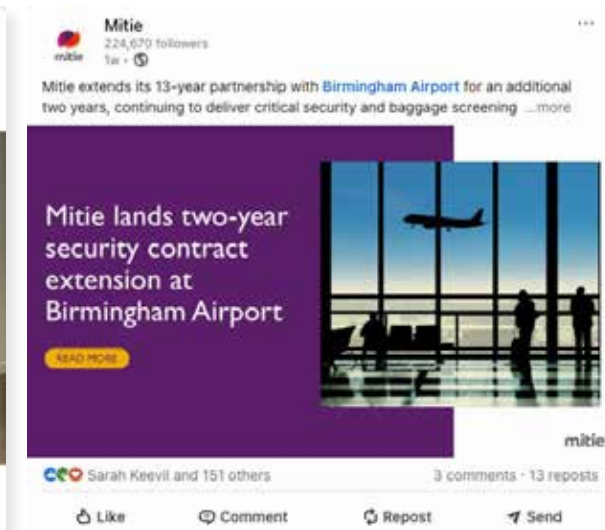
A look and feel created for Mitie's Risk & Resilience Week in 2024



Carousel social posts



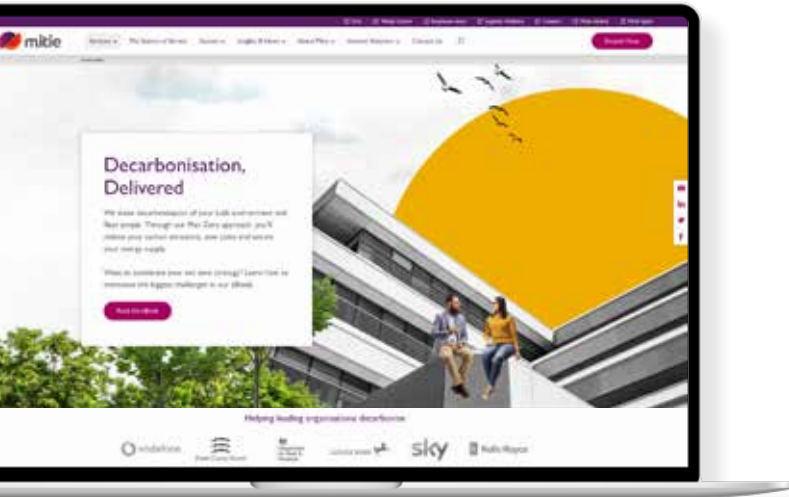
Posts image created using AI and a variation of our brand fabric



Mitie - Social Media Posts

Still and animated social posts created for campaigns to be posted on X and LinkedIn

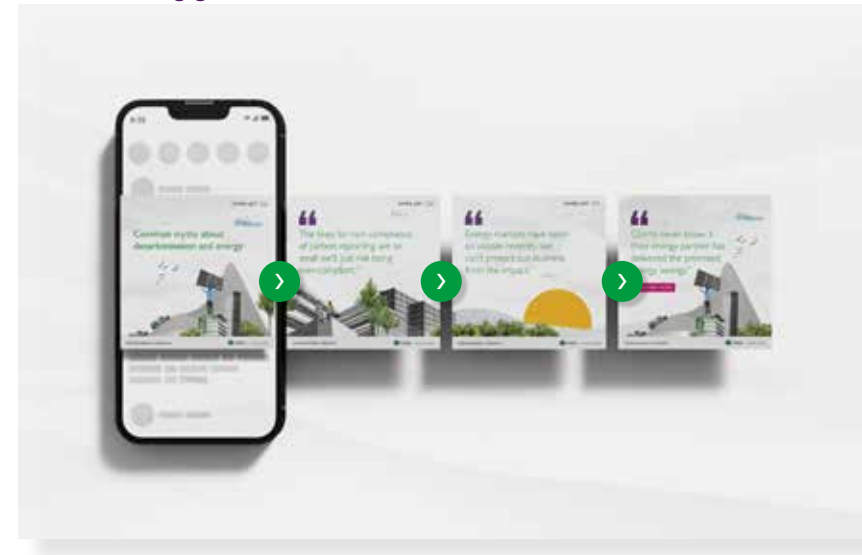
Decarbonisation, Delivered Website



LinkedIn Social Posts



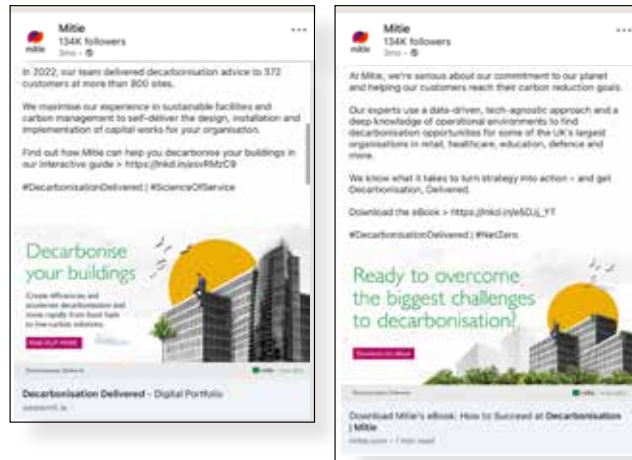
Social Media Engagement



Breakfast Briefing Roller Banner



LinkedIn Social Posts



Decarbonisation, Delivered Breakfast Briefing Event



Decarbonisation, Delivered E-book, EV Mini guide and IPC Mini Guide



Mitie - Decarbonisation, Delivered Campaign

From creating social posts to event collateral for this campaign and much more



Unifying 20 Acquired Brands

Bringing structure and consistency to Mitie's acquisition portfolio. Created logo lockups, social, PowerPoint to roller banner templates, email banners.



Creating Hero images to web imagery



Email banners



Social header banners



PC & Mac lockscreen images



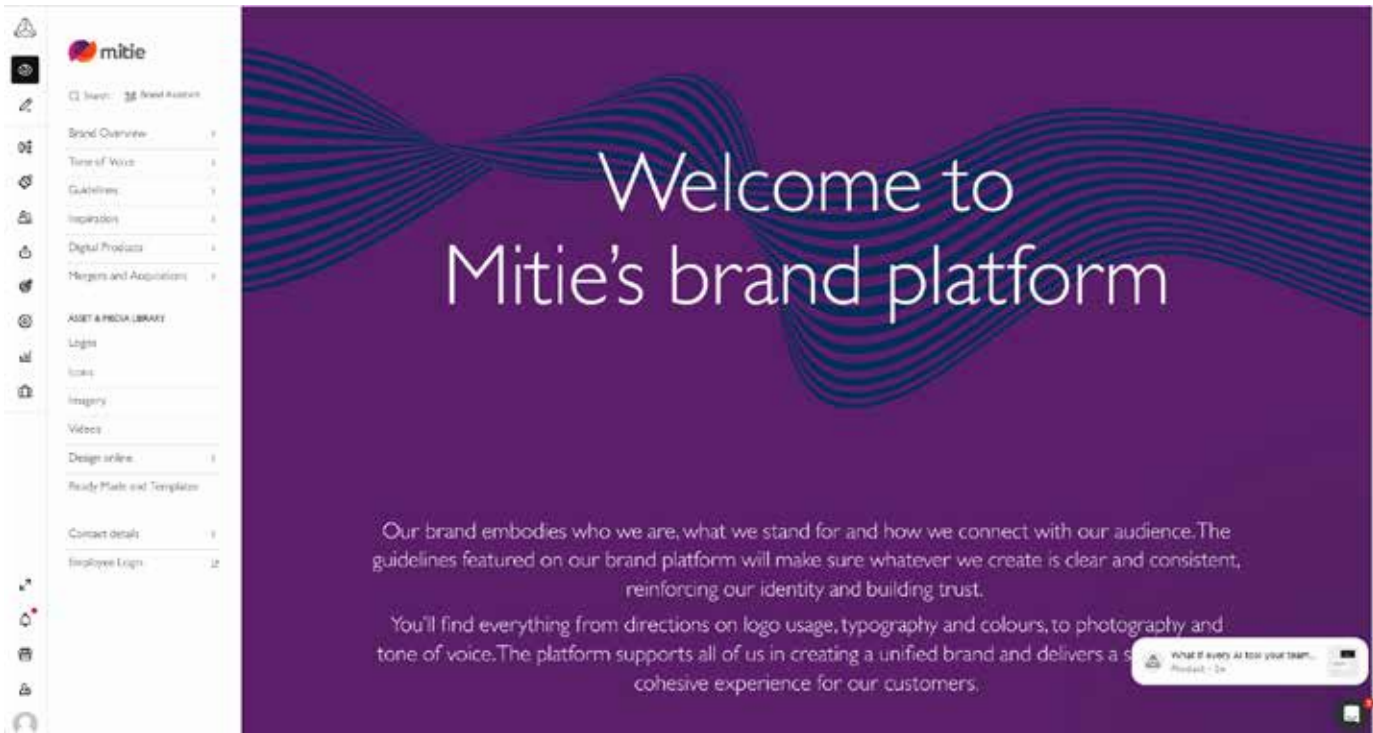
Sharepoint header banners and tile images

Shaping Mitie's New Visual Identity

A visual identity that mirrors Mitie's shift towards creating better places and thriving communities.

Rebrand, Brand Identity, Creative Direction

...along with roller banner templates, PowerPoint decks, Teams background, digital screen image for the office, conference stands, animated screens, variations of the fabric and colourways, social templates.



Mitie brand platform used across the business



Scaling Brand Consistency Across the Organisation

By equipping over 75,000 employees with a unified source of brand truth, this initiative turned consistency from a persistent challenge into a seamless, organisation-wide standard.

Rebrand, Brand Identity, Creative Direction

FREELANCE PROJECTS

Going through the different projects and processes placed in creating the digital and print design materials.



Nims boutique

Social media posts created for the clients jewellery collection, with illustrations, image and textures used.



Top Left - Flamingos Bollywood Night

Social media post created for their Bollywood music night. An authentic feel is what the client was after.

Top Right - PR Events

The client wanted a sophisticated look with texture for their wedding planning social media post.



Bottom - Leicester Curry Awards


Pukaar News presenting their 4th annual Leicester Curry awards. They wanted a bold, to the point post.



**The All Stars-
Our Mission & Vision**

Mission: As a powerful group of authentic, inspirational and high performing leaders, we aspire to achieve the #No1 position with outstanding results, created with transformational customer experience, building valued partnerships and generating improved patient care.

Vision: We are empowered and therefore enable the empowerment of others, keeping the patient at the heart of everything we do.

#OneTeamOneGoal
#No1TogetherEvenBetter
#Thepreferredpartner




Region 4 Vision – To achieve 100%+ SVT across the portfolio

#1 Better Together

We are highly driven, self-motivated, empowered and courageous individuals, who face new change and challenge with enthusiasm and tenacity. We are focused upon Patient Centricity and Customer Experience.

When Region 4 collaborate and set a goal, we single mindedly pull out all the stops in a professional manner to make it happen.

Our 'can do' attitude motivates us to achieve. To deliver best in class performance for us is critical. We lead the way and have true synergy. We believe in and support each other, as much as we believe in ourselves. Together we are more ... because we are region 4.



VIATRIS | #viaViatris

#1 BETTER TOGETHER



**The All Stars
Our Mission & Vision**

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#OneTeamOneGoal
#No1TogetherEvenBetter
#Thepreferredpartner

Our Mission:

At Viatris, we see healthcare not as it is but as it should be. We act courageously and are uniquely positioned to be a source of stability in a world of evolving healthcare needs.

Viatris empowers people worldwide to live healthier at every stage of life.

We do so via:

Access Providing high quality, trusted medicines, regardless of geography or circumstance.	Leadership Advancing sustainable operations and innovative solutions to improve patient health.	Partnership Leveraging our extensive expertise to connect people to products and services.
--	---	--



VIATRIS™

Viatris

Top left image was given were given by the pharmaceutical companies partner to format into a more appealing printable page.

REGION 4 VISION

- To achieve 100%+ SVT across the portfolio.
- Highly driven and self-motivated
- Empowered and courageous individuals.
- Take on new change and challenge with enthusiasm and tenacity.
- Focused upon Patient Centricity and Customer Experience.
- The team single mindedly pull out all the stops.
- A professional manner to make things happen.
- Our 'can do' attitude motivates us to achieve.
- It is critical for us to achieve the best in class performance.
- We lead the way and have true synergy.
- We believe in and support each other as much as we believe in ourselves.

**TOGETHER WE ARE MORE ...
BECAUSE WE ARE REGION 4.**

#1 BETTER TOGETHER



Viatris

Top right image given to be formatted professionally for their meeting.



Krobahn

Rotating & static marketing banners for Krobahn's website.

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- Anti-rust corrosion protection coating for increased durability
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HR-PLC0015	7.00mm	£3.50	£3.50	£3.50	£3.50
HR-PLC0016	7.50mm	£3.60	£3.60	£3.60	£3.60
HR-PLC0017	8.00mm	£3.70	£3.70	£3.70	£3.70
HR-PLC0018	8.50mm	£3.80	£3.80	£3.80	£3.80
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HR-PLC0021	10.00mm	£4.10	£4.10	£4.10	£4.10
HR-PLC0022	10.50mm	£4.20	£4.20	£4.20	£4.20
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HR-PLC0034	16.50mm	£5.40	£5.40	£5.40	£5.40
HR-PLC0035	17.00mm	£5.50	£5.50	£5.50	£5.50
HR-PLC0036	17.50mm	£5.60	£5.60	£5.60	£5.60
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HR-PLC0045	22.00mm	£6.50	£6.50	£6.50	£6.50
HR-PLC0046	22.50mm	£6.60	£6.60	£6.60	£6.60
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HR-PLC0063	31.00mm	£8.30	£8.30	£8.30	£8.30
HR-PLC0064	31.50mm	£8.40	£8.40	£8.40	£8.40
HR-PLC0065	32.00mm	£8.50	£8.50	£8.50	£8.50
HR-PLC0066	32.50mm	£8.60	£8.60	£8.60	£8.60
HR-PLC0067	33.00mm	£8.70	£8.70	£8.70	£8.70
HR-PLC0068	33.50mm	£8.80	£8.80	£8.80	£8.80
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HR-PLC0070	34.50mm	£9.00	£9.00	£9.00	£9.00
HR-PLC0071	35.00mm	£9.10	£9.10	£9.10	£9.10
HR-PLC0072	35.50mm	£9.20	£9.20	£9.20	£9.20
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HR-PLC0075	37.00mm	£9.50	£9.50	£9.50	£9.50
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HR-PLC0082	40.50mm	£10.20	£10.20	£10.20	£10.20
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HR-PLC0085	42.00mm	£10.50	£10.50	£10.50	£10.50
HR-PLC0086	42.50mm	£10.60	£10.60	£10.60	£10.60
HR-PLC0087	43.00mm	£10.70	£10.70	£10.70	£10.70
HR-PLC0088	43.50mm	£10.80	£10.80	£10.80	£10.80
HR-PLC0089	44.00mm	£10.90	£10.90	£10.90	£10.90
HR-PLC0090	44.50mm	£11.00	£11.00	£11.00	£11.00
HR-PLC0091	45.00mm	£11.10	£11.10	£11.10	£11.10
HR-PLC0092	45.50mm	£11.20	£11.20	£11.20	£11.20
HR-PLC0093	46.00mm	£11.30	£11.30	£11.30	£11.30
HR-PLC0094	46.50mm	£11.40	£11.40	£11.40	£11.40
HR-PLC0095	47.00mm	£11.50	£11.50	£11.50	£11.50
HR-PLC0096	47.50mm	£11.60	£11.60	£11.60	£11.60
HR-PLC0097	48.00mm	£11.70	£11.70	£11.70	£11.70
HR-PLC0098	48.50mm	£11.80	£11.80	£11.80	£11.80
HR-PLC0099	49.00mm	£11.90	£11.90	£11.90	£11.90
HR-PLC0100	49.50mm	£12.00	£12.00	£12.00	£12.00

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33rd Edition

January - March 2020
 Publisher & Editor: Pukaar
 Managing Editor: Pukaar
 Designer: Pukaar

Editor's LETTER...

Happy New Year to all of our wonderful readers!

Wow, so it is 2020 already! Although it's still dark and cold, I sure wish I'd be here for the start of a brand new year. We've got a delicious lineup of content for you to enjoy in the edition of our magazine that we have been working on for you.

The cover of this issue is the beautiful, elegant, and modern, and the perfect for the holidays. We've got a lot of delicious recipes for you to enjoy in the edition of our magazine that we have been working on for you.

The holiday 'Tis a challenge to find the perfect gift for everyone on your list. We've got a lot of delicious recipes for you to enjoy in the edition of our magazine that we have been working on for you.

For the editors, we wanted to see the best and most creative content that we could find. We've got a lot of delicious recipes for you to enjoy in the edition of our magazine that we have been working on for you.

Opening of a new year, we wish to everyone a happy and successful one. We've got a lot of delicious recipes for you to enjoy in the edition of our magazine that we have been working on for you.

Happy new year!

Editor: Pukaar
 Designer: Pukaar

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DIARY DATES

- 29 January: Chinese New Year
- 1 - 23 February: Lunar New Year Festival
- 14 February: Valentine's Day
- 23 February: Shrove Tuesday
- 8 March: International Women's Day
- 9 - 16 March: St Patrick's Day
- 17 March: St Patrick's Day
- 22 March: St Patrick's Day

2020 marks the year of the Rat, the first of the twelve animals in the Chinese zodiac. The Rat is a symbol of good luck and wealth. It is the first of the twelve animals in the Chinese zodiac. It is the first of the twelve animals in the Chinese zodiac.

2020 marks the year of the Rat, the first of the twelve animals in the Chinese zodiac. It is the first of the twelve animals in the Chinese zodiac.



Explore

Take in the amazing sights of one of the city's most scenic and photographed landmarks - the Golden Gate Bridge. Connecting San Francisco with Marin County, the bridge opened in 1937 and took five years to build. There are some famous viewpoints of the bridge to visit, including the Golden Gate View and the Golden Gate Promenade. The bridge is a symbol of the city and a must-see attraction. It is the first of the twelve animals in the Chinese zodiac.

2020 marks the year of the Rat, the first of the twelve animals in the Chinese zodiac. It is the first of the twelve animals in the Chinese zodiac.

Eat

If you're a fan of Chinese food, then you'll love this recipe for a delicious and healthy dish. It's a perfect meal for a busy day. It is the first of the twelve animals in the Chinese zodiac.

Sleep

Located in downtown San Francisco, the Golden Gate Inn provides a beautiful view of the city. It's a perfect place to stay for a few nights. It is the first of the twelve animals in the Chinese zodiac.

Explore

Take in the amazing sights of one of the city's most scenic and photographed landmarks - the Golden Gate Bridge. Connecting San Francisco with Marin County, the bridge opened in 1937 and took five years to build. There are some famous viewpoints of the bridge to visit, including the Golden Gate View and the Golden Gate Promenade. The bridge is a symbol of the city and a must-see attraction. It is the first of the twelve animals in the Chinese zodiac.



Dark & Moody

Don't be afraid to add drama to your home. A dark and moody living room can be just as inviting and cozy as a fresh and light space. Add depth to a dark wall paper with unexpected colors, textures and prints.

Gold Details

Nothing says luxury like gold. Bring a little glamor and pizzazz to your decor with gold accents. They don't just add a touch of elegance, they can be incorporated in everything from kitchen utensils to planners.

- 1. Designer Chair (Set of 2) \$250
- 2. Gold Dining Table \$300
- 3. Gold Dining Chair \$150
- 4. Gold Dining Chair \$150
- 5. Gold Dining Chair \$150
- 6. Gold Dining Chair \$150
- 7. Gold Dining Chair \$150
- 8. Gold Dining Chair \$150
- 9. Gold Dining Chair \$150
- 10. Gold Dining Chair \$150

PUKAAR

CELEBRATING THE DIVERSITY OF LEICESTER

12th Edition January - March 2020

SARAH OUTEN

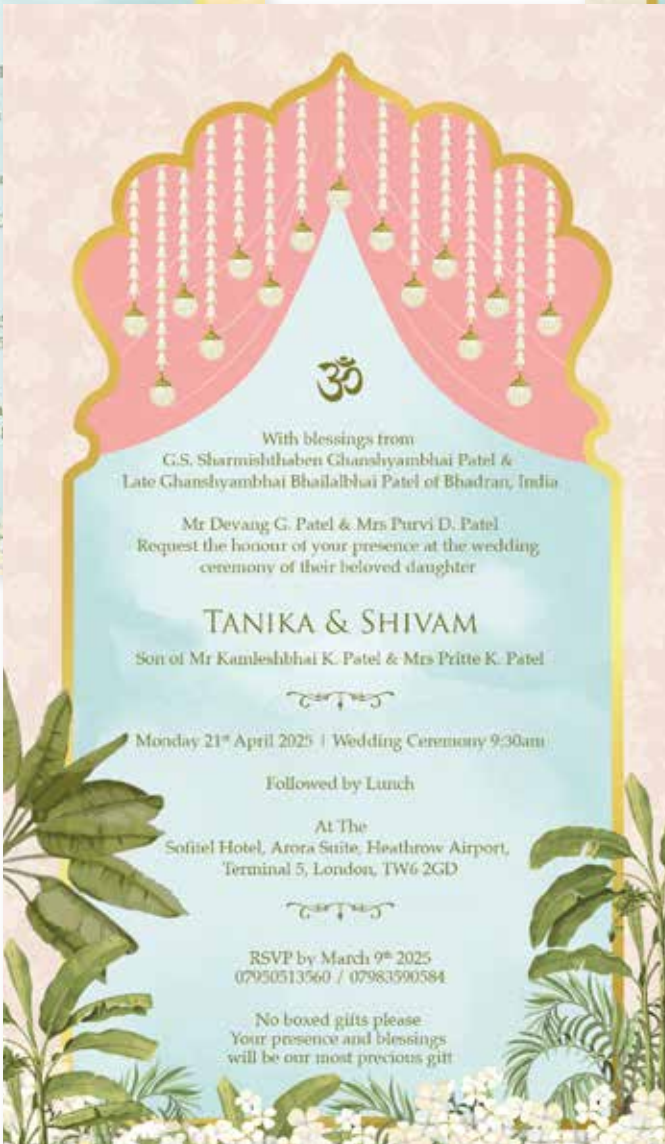
Preserving History & Nature
 125 years of the National Trust

BOM BOM PATISSERIE
 The award-winning coffee shop on their success

BATTLE OF THE SPICES
 Leicester Curry Awards 2020

+PLUS TRAVEL FASHION PUKAAR NEWS

Pukaar
 Local magazine celebrating the diversity of Leicester. Here I use my Adobe Illustrator, Photoshop and InDesign skills to create this magazine.



Bespoke E-Wedding Invitations

the couple wanted a simple yet cohesive set of e-invites incorporation foliage.



Wedding Stationery Set

An Indian heritage look is what the couple asked for, with a little scene to differentiate the invites, with printed envelopes, liners, and wax seals.



Featured Work

Working along side other Midlands based wedding suppliers, my work was featured in the East Midlands Wedding Magazine.



The Lakeside Suite
- Hosted by the venue



The Renaissance at Kelham Hall - Hosted by
the venue



Ladywood Estate - Hosted by the venue



Silver Lotus Marquee - Milton Keynes
Hosted by WedinStyle



Wedding Exhibitors

Networking with other wedding suppliers by
exhibiting at wedding showcases.

THANK YOU

for taking the time to view my
portfolio.
